DATA PROTECTION NOTICE
Survey on the implementation of the European Protection Order

As Eurojust collects and further processes personal data, it is subject to Regulation (EU) 2018/1725 of 23 October 2018 on the protection of natural persons with regard to the processing of personal data by the Union institutions, bodies, offices and agencies and on the free movement of such data, and repealing Regulation (EC) No 45/2001 and Decision No 1247/2002/EC ('Regulation (EU) 2018/1725').

The following information is provided as per Articles 15 of the Regulation.

1. Context of the processing activity and Controller
The European Union Agency for Criminal Justice Cooperation (EUROJUST) together with the European Institute for Gender Equality (EIGE) invite professionals working in the police, judiciary, and support services to take part in a survey concerning the implementation of Directive 2011/99/EU on the European Protection Orders (EPO). The EPO is designed to protect individuals in a cross-border context by continuing the protection of an individual from one Member State to another. A decision concerning protective measures is taken by a judicial authority or equivalent authority.


Section A of the survey is designed for representatives of judiciary, justice sector and law enforcement agencies (i.e. judges, prosecutors, law enforcement personnel and civil servants working in the Ministries of Justice). Section B is designed for representatives of support services for victims (i.e. legal aid associations and organisations, representatives of bar associations, victims’ support services, non-governmental organisations, women’s rights organisations, etc.)

The outcome of the survey is designed to inform policy makers and practitioners and will be presented at the Eurojust Symposium on victims’ rights in April 2024.

The Head of Casework Unit at Eurojust, and the Head of Research and Policy Support Unit at EIGE are joint controllers for the processing activity, and are responsible for ensuring compliance with the applicable data protection rules. The Head of the Case Work Unit at Eurojust can be contacted via the email address operations@eurojust.europa.eu. The Head of Research and Policy Support Unit at EIGE can be contacted via the email address EIGE.R&PS@eige.europa.eu.

2. What personal information do we collect, for what purpose, under which legal bases and through which technical means?

Purpose of the processing
The aim of the survey is to gather the most up to date information on the use, pertinence, challenges and best practices in relation to the EPO.
Types of personal data

Eurojust will process your personal data, namely your occupation and the organization and country you represent, with the main purpose of analysing your responses to section A of the survey. This personal data will be also be used to create aggregated statistics on the survey results with the aim of understanding the use of European Protection Orders in your jurisdiction.

Additionally, the survey will give you the opportunity to voluntarily provide your contact information in order to facilitate subsequent communication following the submission of the Survey. The following categories of personal data are processed in this context: first name, last name, professional e-mail address, phone number.

Finally, the survey is delivered using the EU Survey platform which is managed by the European Commission, and the Commission collects some additional categories of your personal data in order to provide the EU Survey platform services. For a list of these categories, please see the EU Survey privacy statement, https://ec.europa.eu/eusurvey/home/privacystatement.

Legal basis

Your personal data will be processed only with your express and free consent on the basis of Article 5 (1) (d) of Regulation (EU) 2018/1725.

Please note that you have the right to withdraw your consent at any time. Any request on the processing of your personal data within your responses to section A of the survey can be sent to Eurojust via operations@eurojust.europa.eu. Any request on the processing of your personal data within your responses to section B of the survey can be sent to EIGE at EIGE.R&PS@eige.europa.eu.

Technical means

The survey is submitted by you via the EU Survey platform which is set up and managed by the European Commission. For additional information on the EU Survey application please visit https://ec.europa.eu/eusurvey/home/privacystatement. “Terms of Service” are available at the following link: https://ec.europa.eu/eusurvey/home/tos. Your survey response including your personal data will be further processed within Eurojust and EIGE secure ICT environment with restricted access.

3. Who has access to your personal data and to whom is it disclosed?

The personal data provided by the respondents of the survey will be accessible by authorized staff of Eurojust and EIGE on a need to know basis.

The European Commission in their role of managing the EU Survey tool has access to personal data of respondents, as described in the EU Survey privacy statement https://ec.europa.eu/eusurvey/home/privacystatement.

4. How do we protect and safeguard your information?

EU Survey is a web application for online survey creation and publication developed and maintained by DG DIGIT, the Directorate-General for Informatics of the European Commission. The information provided via the EU Survey will be electronically stored in the EU Commission servers which follows strict security measures. For information on the security of your personal data in the EU Survey application please see the EU Survey private statement at https://ec.europa.eu/eusurvey/home/privacystatement, and “Terms of Service” at: https://ec.europa.eu/eusurvey/home/tos.

As per the information processed by Eurojust and EIGE to fulfil the purpose that this survey seeks, all IT tools of both agencies have been developed according to a set of security standards and are thoroughly tested accordingly, to ensure robustness and reliability.

5. How can you verify, modify or delete your information?
You have the right to access your personal data and to relevant information concerning how we use your personal data. You have the right to request rectification of your personal data. You have the right to ask that we delete your personal data or restrict its use. Where applicable, you have the right to object to our processing of your personal data, on grounds relating to your particular situation. Where applicable, you have the right to data portability. We will consider your request, take a decision, and communicate it to you. For more information, please see Articles 14 to 21, 23 and 24 of Regulation (EU) 2018/1725. Please note that in some cases restrictions under Article 25 of Regulation (EU) 2018/1725 may apply (see College Decision 2020-04 of 15 July 2020 on internal rules concerning restrictions of certain data subjects’ rights in relation to the processing of personal data in the framework of activities carried out by Eurojust, available in the Eurojust website [here](https://eurojust.europa.eu/)).

To exercise any of your rights concerning the collection and processing of your personal data within your responses to section A of the survey, please contact Eurojust at [operations@eurojust.europa.eu](mailto:operations@eurojust.europa.eu).

You may also contact the Data Protection Officer of Eurojust at [dpo@eurojust.europa.eu](mailto:dpo@eurojust.europa.eu).

To exercise any of your rights concerning the collection and processing of your personal data within your responses to section B of the survey, please contact EIGE at [EIGE.R&PS@eige.europa.eu](mailto:EIGE.R&PS@eige.europa.eu).

You may also contact the Data Protection Officer at EIGE at [dpo@eige.europa.eu](mailto:dpo@eige.europa.eu).

6. **How long do we keep your personal data?**

The personal data collected via the responses of the survey will be only kept for the minimum necessary time to assess the content of the responses and follow up on the answers given, in case the participants provide their contact details for this purpose. The total retention period will not exceed in any case 6 months.

After such a period, the stored data that had previously been collected by means of EU Survey is erased.

7. **Contact information**

In case of queries regarding the processing of personal data you may also contact the Data Protection Officer of the Eurojust ([dpo@eurojust.europa.eu](mailto:dpo@eurojust.europa.eu)).

8. **Recourse**

You have the right to lodge a complaint to the European Data Protection Supervisor via the email [edps@edps.europa.eu](mailto:edps@edps.europa.eu) or [https://edps.europa.eu/data-protection/our-role-supervisor/complaints_en](https://edps.europa.eu/data-protection/our-role-supervisor/complaints_en) if you consider that your rights under Regulation (EU) 2018/1725 have been infringed as a result of the processing of your personal data.