

DATA PROTECTION NOTICE

For processing of personal data in the context of the usage of Eurojust Mobile Phones

1. Context and Controller

As Eurojust collects and further processes personal data, it is subject to *Regulation (EU) 2018/1725 of 23 October 2018 on the protection of natural persons with regard to the processing of personal data by the Union institutions, bodies, offices and agencies and on the free movement of such data, and repealing Regulation (EC) No 45/2001 and Decision No 1247/2002/EC*.

Collection and processing of personal data log files is collected from the usage of the Eurojust Mobile Phones is under the responsibility of the Controller, who is the Head of Information Management Unit and can be contacted at mchanfreau@eurojust.europa.eu.

2. What personal information do we collect, for what purpose, under which legal bases and through which technical means?

Legal basis

The legal basis for processing of personal data are:

Regulation (EU) 2018/1725 of 23 October 2018 (a2) (a) as per recital 22, second sentence

To be able to maintain and support IT systems needed for the operation of Eurojust, with regards to the usage of mobile phones allocated to authorised Eurojust post-holders.

Regulation (EU) 2018/1725 of 23 October 2018 Article 5 (1b) necessary for compliance with legal obligation incumbent on controller

To be compliant with security regulations

Purpose of the processing

The data collected are used to enable the usage of mobile phones by Eurojust authorised post-holders (accounts creation and management). Additionally, logs file are collected in order to analyse, troubleshoot and resolve technical issues affecting the mobile phones or the underlying infrastructure, as well as to detect unauthorised access and security threats to the Eurojust infrastructure hosting or reachable by mobile phone.

Technical means

Your personal data are provided by the means of logs file collected and stored in the Blackberry Server, hosted in Eurojust premises.

Types of personal data

The personal data collected and further processed for Eurojust mobile phones are kept in the log files stored in the Eurojust infrastructure. The person data collected to allow access and usage of the mobile phone and for troubleshooting are:

- a) Active Directory User name
- b) Email address

3. Who has access to your personal data and to whom is it disclosed?

For the purpose detailed above, access to your personal data is given to the following persons, without prejudice to a possible transmission to the bodies in charge of a monitoring or inspection task in accordance with European Union law:

Access restrictions apply based strictly on need to know basis.

- a) User Support
- b) Back Office

4. How do we protect and safeguard your information?

Personal data is protected through following industry best practices.

[Security Controls](#)

5. How can you verify, modify or delete your information?

In case you wish to verify which personal data is stored on your behalf by the Controller, have it modified, corrected, or deleted, or restrict the processing, or object to it or to exercise the right to data portability, please make use of the following email address: usersupport@eurojust.europa.eu, by explicitly describing your request. Any correction of your personal data will be taken into consideration from the data protection point of view.

Identification data of individuals can be corrected at any time.

6. How long do we keep your personal data?

The retention period for the logs used to manage the mobile phones is in line with the [POLICY- Audit log](#) as approved by the AD 08/03/2018. The personal data are kept in the Blackberry Server for a period of 3 months after which they are automatically deleted.

7. Contact information

You have the right to access, rectify or erase or restrict the processing of your personal data or, where applicable, the right to object to processing or the right to data portability in line with Regulation (EU) 2018/1725.

Any such request should be directed to the Controller, by using the following email address: usersupport@eurojust.europa.eu, and by explicitly specifying your request.

You may also contact the Data Protection Officer of the Eurojust (dpo@eurojust.europa.eu).

8. Recourse

You have the right to lodge a complaint to the European Data Protection Supervisor (https://edps.europa.eu/data-protection/our-role-supervisor/complaints_en) if you consider that your rights under Regulation (EU) 2018/1725 have been infringed as a result of the processing of your personal data.