## How to check and adjust the Internet browser's configuration before using the JITs Portal

For a better user experience with the JITs Portal, we advise you to check your browser's configuration before using the JITs Portal.

As each browser is different, choose one from the list below for detailed steps on how to disable pop-up blockers for the JITs Portal. The images may be slightly different in other versions.

If you cannot find the browser in the list, or have any questions, please contact <u>JITs@eurojust.europa.eu</u> for support.



Internet Explorer

- 1. Open Microsoft Internet Explorer
- 2. On the top menu, click **Tools** and then **Pop-up Blocker**.
- If option Turn on Pop-up Blocker is displayed, you don't need to do anything else; your browser is compatible with the JITs Portal. If not, then click Pop-up Blocker settings.
- 4. Type <u>https://jitfunding.eurojust.europa.eu</u> (or copy and paste) in **Address of website to allow**, and then click **Add**.
- 5. Click **Close**.





- 1. Open Firefox
- 2. On the top right corner, click 🔳 to open the menu, and then **Options**.
- 3. On the left side, click **Content**.
- 4. Review settings under section **Pop-ups**. If box **Block popup windows** is checked, then click **Exceptions...** If not, you don't need to do anything else; your browser is compatible with the JITs Portal.

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D General	Content	3	X         Cut         Copy         Paste           -         100%         +
Content	3 DRM content ✓ Play DRM content	Learn more	New Window New Private Save Page
Security	Notifications Choose which sites are allowed to send you notifications Learn more Do not disturb me	Choose	Print History Full Screen
<ul> <li>Sync</li> <li>Advanced</li> </ul>	No notification will be shown until you restart Firefox           Pop-ups         Image: Comparison of the shown of the showno	Exceptions	Find Options Add-ons
	Fonts & Colours       Default font: Times New Roman   Size: 16	<u>A</u> dvanced	© Sign in to Sync ☐ Customise ④ ੯
	Languages Choose your preferred language for displaying pages	Ch <u>o</u> ose	

- 5. Type <u>https://jitfunding.eurojust.europa.eu</u> (or copy and paste) in **Address of web site**, and then click **Allow**.
- 6. Click Save Changes.

Allowed Sites - Po	pups
You can specify which web sites are allowed the exact address of the site you want to allo	to open popup windows. Type w and then click Allow.
A <u>d</u> dress of web site:	
https://jitfunding.eurojust.europa.eu	(1)
	2 Allow
Site	Status
https://jitfunding.eurojust.europa.eu	Allow
Remove Site Remove All Sites	
	<u>Cancel</u> <u>Save</u> Changes



- 1. Open Chrome
- 2. On the top right, click the icon and **Settings**.
- 3. Scroll down to **Advanced settings**, and under **Privacy and security**, click **Content settings**.
- 4. Click **Popups**.
- 5. If **Allowed** is displayed at the top, you don't need to do anything; your browser is compatible with the JITs Portal. If **Blocked (recommended)** is displayed, click **ADD** to allow specific websites.
- 6. Type <u>https://jitfunding.eurojust.europa.eu</u> (or copy and paste) in **Site**, and then click **ADD** button.