



INFORMATION NOTICE

on the recording of incoming telephone calls via Eurojust' s general phone number

- Eurojust can record calls on its general telephone number: +31 70 412 5000
- Eurojust may record the complete conversation as well as the callers telephone number, the recipients telephone number, date, time and length of the conversation ("traffic data").
- The purpose of the recording is to adequately handle threats or incidents related to safety and security communicated via telephone to Eurojust in order to decide on the nature of the threat, emergency or incident, which allows for the appropriate and immediate security measures to be taken.
- Recording is automatically stopped after your incoming call is transferred to the person you requested to speak with or once the call has ended.
- No other telephone calls of other phone numbers are recorded by Eurojust (except the emergency line).
- Your call can be stored for a longer time if your call refers to or is related to a threat, emergency situation or any other incident. Your call and traffic data is deleted as soon as it is established that the data is not relevant and no later than 28 days after the date of the phone call, except when the data is necessary or legally required on important public interest grounds, or for the establishment, exercise or defence of legal claims in which cases the data may be kept as long necessary for this specific purpose.
- The processing of sensitive data, *i.e.* personal data revealing racial or ethnic origin, political opinions, religious or philosophical beliefs, trade-union membership, health or sex life or criminal convictions, is prohibited unless the processing is necessary to protect your vital interests or the vital interests of another person who is physically or legally incapable of giving his or her consent, or unless the processing relates to data that you voluntarily provided or data which is necessary for the establishment, exercise or defence of legal claims.
- Only the Administrative Director, Head of CSU, Head of the Security Management Sector and authorized Eurojust staff dealing directly with incidents may have access to the recordings. The data may be transferred, after having obtained the approval of the Head of CSU or Deputy Head of CSU to judicial authorities of the Netherlands and third parties in the EU if the transfer of data is necessary or legally required on important public interest grounds, or for the establishment, exercise or defence of legal claims.
- The conversation and traffic data is stored on an encrypted device at Eurojust' s secure premises.
- The person responsible ("data controller") for the processing operation is the Head of CSU.
- You may exercise your rights to request access, correction, blocking and, as the case may be, deletion of your personal data and the right of recourse at any time to the Eurojust Data Protection Office (DPO – Eurojust, Maanweg 174, NL-2516 AB The Hague, Tel: +31 70 412 5510, Fax: + 31 70 412 5515).