Know your rights

Eurojust is a European Union (hereinafter EU) body established in 2002 to enhance the effectiveness of the competent authorities within the Member States of the EU when they are dealing with the investigation and prosecution of serious cross-border and organised crime.

In order to achieve its tasks, Eurojust processes significant amounts of information, often of a personal nature, relating to suspects, convicted persons, witnesses and victims of crime. For more information, please consult the Eurojust website: www.eurojust.europa.eu.

The Joint Supervisory Body (hereinafter JSB) is an independent supervisor, established by Article 23 of the Eurojust Decision, which collectively monitors Eurojust’s activities involving the processing of personal data and ensures that they are carried out in accordance with the Eurojust Decision.

What are your rights?

Right of access

You have a right to access any information Eurojust may hold about you, or you can ask to have such information checked. There is no charge for exercising this right. Eurojust must deal with your request within three months.

However, Eurojust may refuse to provide access to your information, if necessary, to:

a) enable Eurojust to fulfil its tasks and duties;
b) protect an ongoing national investigation;
or c) protect the rights and freedoms of third parties.

If you are not satisfied with Eurojust’s decision, you may appeal that decision before the JSB.

Right of correction, deletion or blocking

You have the right to ask Eurojust to correct, block or delete incorrect or incomplete data concerning you. If you are not satisfied with Eurojust’s reply, you may refer the matter to the JSB within 30 days of receiving Eurojust’s decision.

Where to direct a request for access

To exercise your right of access, you should send a written request for access to Eurojust or to one of the following competent authorities (www.eurojust.europa.eu/jsb-datarights.htm#contacts). You may choose to which of these authorities to make your request, and the right of access will be exercised in accordance with the law of the Member State in which that authority is located.

Making an appeal

To lodge an appeal, you should submit a written complaint to the Secretariat of the JSB within 30 days of receiving Eurojust’s decision. In your letter to the JSB, you must outline the basis of your complaint.

The following information must be clear: who is complaining, what you are complaining about and on what grounds. The complaint should be accompanied by any supporting documentation available. You may withdraw your appeal at any time.

The JSB Secretariat will write to you within four weeks of receipt of your complaint to acknowledge receipt and to provide you with some general information on the appeals procedure.

Correspondence should be addressed to:

Eurojust
JSB Secretariat
PO Box 16183
2500 BD The Hague
Netherlands
E-mail: jsb@eurojust.europa.eu